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**Privacy Statement** 

Protecting your privacy is important to Les Jardins de Courbevoie.

Courbevoie.

This data protection statement describes how Les Jardins de Courbevoie stores and uses your personal data.

Courbevoie stores and uses the various data, how it protects them and guarantees you that these data will not be

guarantees that this data will not be used for profit-making purposes. It also informs you of of your rights concerning these data in accordance with the European regulation 2016/679 (RGPD)

In this document, the company Les Jardins de Courbevoie is referred to as "JC".

Scope of the agreement on the use of personal data

By agreeing to the use of personal data at the time of entering or communicating personal data or when

the conclusion of a contract, the client consents to the collection and use of his personal data in the personal data in the manner set out in this article.

We collect personal data (name, first name, address, telephone number, e-mail address). e-mail address).

The customer agrees explicitly and freely to the use of his data for advertising, commercial or marketing purposes

marketing purposes and agrees to receive information and promotional material about his e-mail address, his

information and promotional material to his e-mail address, telephone number or by post. This can be withdrawn at any time upon request and commercial optins will be automatically cancelled after

automatically cancelled after 30 months without activity.

The customer agrees that his or her data may be passed on to our partners, employees and and subcontractors for the purpose of performing the services entrusted to us.

The customer is informed that we are not responsible for the use of the data by third parties.

by third parties. We will ensure that third parties comply with the regulations in force applicable to the processing of personal data.

For further information, please also refer to the privacy policies of our partners privacy policies of our partners:

Thomas & Piron: https://www.thomas-piron.eu/politique-de-confidentialite BESIX RED: https://www.besixred.com/fr/terms-of-use-and-privacy-policy/

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Data collection

Personal data are, for example, your name, address, date of birth, e-mail address, telephone number address, telephone number, metadata and any other private information that you may have communicated to us in the framework of the management of your file or at the time of a request information request from you.

JC collects your personal data when:

- you visit our website (cookie policy)
- you request information by telephone, by e-mail, or by contact form on our website
- you sign a contract

When your data is encoded in our databases, an automatic message is sent to you by email. is sent to you by email. This message serves as a confirmation of the encoding of your data and that you have given your consent.

Reasons for collecting data

Most of the services offered by JC require the recording of your data in order to

- enable us to follow up on your file both in the context of the execution of the contract and

contract as well as for the application of conventional and legal guarantees thereafter.

- allow us to suggest products that correspond to your expectations in the context of our within the framework of our commercial prospecting activities
- to respond to your requests for information
- conduct satisfaction surveys
- to register external visitors who access our facilities

The personal data you have provided will only be used for these specified purposes. specified purposes.

The nature of the information collected may vary according to the situation and depends specifically on the

the type of contract you have signed.

We draw your attention to this point when you sign.

You may be asked questions about your first name, last name, address, age year of birth, gender, e-mail address, or other information relevant to your case.

JC limits the collection and processing of personal data to that which is absolutely necessary and should

necessary and if any data is passed on to third parties, it will always be for the reasons for the above-mentioned reasons.

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We guarantee that your data will not be passed on to third parties in return for remuneration.

Legal basis for processing personal data

We collect and use your personal data only if at least one of the following conditions applies of the following conditions apply:

- We have your consent: with the transmission of your personal data, you consent to the storage and processing of your personal data in accordance with this this declaration.
- This is necessary for the performance of a contract with you or in order to take at your request before entering into a contract, during the performance of the contract or after or afterwards for the guarantees attached to it.
- It appears necessary in order to comply with a legal obligation;
- It is in our or a third party's legitimate interests, and these are not overridden by your interests or rights.

by your interests or rights.

Duration

Your IP address and the name of your Internet service provider, which we store for security reasons only, will be deleted after seven days. Otherwise, we will delete your personal data as soon as the purpose for which we have collected and processed the

processed the data ceases to apply. After that time, the data will only be stored only if the laws, regulations and other legal provisions of the European Union or of a EU member state to which we are subject require it.

In the context of commercial processing, the collected data will be used for 30 months from your last contact with a TP Group company. After this period, the data will be automatically deleted.

Use, sharing and transmission to third parties

JC stores and processes your personal data in a database shared by all partner companies. shared by all partner companies, according to their missions.

JC undertakes not to transmit your personal data outside the partner companies to any third party except for our carefully selected subcontractors, business partners, or

carefully selected distribution partners to the extent necessary to perform their work. necessary for the performance of their work or services in relation to your contract, for our marketing activities or to measure the quality of our service as indicated under the heading "Reasons for data collection".

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JC obliges any third party who has access to your personal data for the above-mentioned purposes to protect your personal information to the same standards as JC. Your

personal data is not used for any purpose other than that which has been expressly prescribed by JC and

prescribed by JC and in accordance with the legal bases explained above.

We may also have to share personal data in those exceptional cases such as when it is necessary to exceptional cases such as in the event that it is necessary to establish, exercise or defend our rights, which

justified by our legitimate interest.

When we share personal data with third parties, we require them to

to respect the regulations, to secure the data and not to use it for their own commercial

for their own commercial purposes.

Social Network Features

Our websites may contain features of social networks such as Facebook,

Twitter, Google+ and Pinterest which have their own privacy policies.

Please read their terms and conditions and privacy notices carefully before sharing your personal data on these sites.

personal data on these sites, as we are not responsible for these features.

these features.

Cookies

When you visit our website, we record your behavioral data on our website.

on our website. This data is derived from the use of cookies and logging.

Use of cookies

Cookies are information files that are automatically saved on your computer's hard drive when you visit our website.

hard drive of your computer when you visit our site, and which include a unique identification number.

number. Their purpose is to simplify access to and navigation of the site.

and navigation on the site. They may also be used to individualize the commercial offers proposed by JC

by JC and allow us to provide you with such targeted commercial advertising.

Types of Cookies

Our site currently uses both session cookies and persistent cookies.

Session cookies: These cookies will be gone the next time you visit our site.

Persistent cookies: These cookies are not deleted at the end of your session.

If you want them to disappear, you can clear your browsing history by

requesting the deletion of cookies. The method of deletion differs depending on the

browser you are using. We recommend that you consult the help provided by your browser for the browser for the best way to delete unwanted items.

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Purpose of using cookies

Necessary for the proper functioning of the site (functional cookies)

Necessary cookies help to make our website usable by enabling basic functions such as

basic functions such as page navigation and access to secure areas of the website.

The website cannot function properly without these cookies.

Preference management (functional cookies)

The cookies used save your browsing preferences and allow us to improve your comfort of use of our site (the choice of language for example).

Statistical analysis of traffic (analytical cookies)

Our website uses cookies generated by the analysis service offered by Google:

Google Analytics. In order to guarantee the highest level of protection, JC has decided to submit

the placement of these cookies to your consent.

The information transmitted to Google via this service is purely statistical and allows Google to provide us with reports on user behavior and to offer us services to optimize services in order to optimize the functioning of the website. Therefore, if this level is not chosen, we will not be able to receive information to improve the usability the usability and quality of experience of our site.

Deposited by third parties (third-party cookies)

Some cookies provided by third party partners are necessary to access certain content. In order to guarantee the highest level of protection, JC has decided to submit the placement of

placement of these cookies to your consent. Therefore, if this level is not chosen, content such as

content such as videos, maps, social media or sounds may be blocked. You can consult the list of third party cookies by clicking in this window on the bottom right on the link "More info on cookies".

Examples of allowed features

- Remembering login information and providing a secure login
- Remembering items in your shopping cart
- Allow you to play video or audio content hosted on third party sites
- Allow third parties to provide tools to share content on social networks

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Cookie Management

Your browser allows you to accept or decline the use of cookies and notifies you each time a cookie tries to be installed. You are free to refuse these cookies, although may affect the optimal navigation and functionality of the services on the site.

Please consult your browser's help function for more information.

Via cookies, the following data may be collected:

- the IP address assigned to you at the time of connection
- the date and time you access the site
- the pages you may have consulted during your connection to your browser
- the browser you may have used
- the platform and/or operating system installed on your computer
- the search engine and keywords used to find the service site
- the files downloaded
- the choice of language
- the site from which you arrived

This data will only be processed to find out the number of users of the different sections of the sections of the services and to improve the content of the services.

Security

JC takes all necessary measures to ensure the accuracy

accuracy, completeness and suitability for the stated purpose of the use of the personal data personal data.

JC applies appropriate technical and organizational security measures to

ensure the protection of your data against loss, misuse, manipulation or unauthorized unauthorized access.

At the same time, we take measures to keep our information systems up to date.

safety in relation to the new known risks. However, we emphasize that it is not possible to absolute security of personal data cannot be guaranteed. Please note that that data transmissions over the Internet, in particular the sending of electronic messages, are

are never completely secure or error-free. Therefore, we recommend that you we recommend that you protect your computer and your access data from misuse.

Right of access

You have the right to ask at any time what data has been collected, for how long it will be for how long it will be stored and for what purpose.

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Right of correction

We invite you to always update the data you have provided us with, for example by address, e-mail address, or any change of name.

name changes. This will enable us to provide you with information that best meets your your needs.

It is your responsibility to check and correct any data you have provided to us.

transmitted to us. But this right is subject to certain restrictions. In order to ensure the protection of

your personal data against unauthorized access or modification, we will check the identity of the

the identity of the person who has requested access to or correction of your personal data. or rectification of your personal data.

Right of revocation

It is possible to revoke the consent to the use of the data provided at any time at any time, except for what is strictly necessary for the processing of your file during the execution of the contract and its guarantees, our legitimate interest, the respect of a legal obligation and the

legal obligation and to defend our rights.

If JC intends to use personal data for a purpose other than that previously specified, you will be informed of this.

specified, you will be informed of this intention and given the opportunity to refuse this change.

change.

Changes to our Privacy Statement

We may change our statement at any time. Therefore, please check it

Please check our website(s) regularly for any updates.

Contact

You have the possibility to have the personal data you have provided to JC to be corrected, modified or deleted at any time.

personal data that you have transmitted to JC and that are not necessary for the processing of your

your file, as well as the possibility of having your personal data communicated to you stored on our servers by sending us a letter by post or by sending us an email to sending us an email to the following address

Les Jardins de Courbevoie SA

The person in charge of data processing

Web: https://espritcourbevoie.be/fr/

Mail: privacy@courbevoie.be

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Complaints

For any difficulties, we ask you to contact the data controller named above.

the above-mentioned data controller.

However, if after contacting us you feel that we have not processed your personal data in accordance with the regulations in force, you have the right to lodge a complaint a complaint to the Data Protection Authority:

Data Protection Authority

Rue de la Presse 35, 1000 Brussels

https://www.autorite protection donnees.be/

contact@apd-gba.be